



# DOMESTIC VIOLENCE EMERGENCY HOTLINE NOVEMBER 2021 DATA AND ANALYSIS REPORT

FEDERATION OF WOMEN'S ASSOCIATIONS OF TURKEY (TKDF)  
DOMESTIC VIOLENCE EMERGENCY HOTLINE  
**Report for November 2021**

The domestic violence emergency hotline that is administered by the Federation of Women's Associations of Turkey **had received a total of 433 calls between 1-30 November 2021.**

**150 incident tickets** have been created for these calls.

**86 people** have applied about **domestic violence.**

**54 calls are related** with domestic violence **acts of the spouses.**

**Legal consultancy** has been provided **for 84 calls.**

**50 calls** have been directed **to the police.**

**Refuge requests** have been **increased** since the previous month, **with 21 refuge requests. 5 of the calls** are emergency cases, which **required urgent response.**

**Majority of the calls are received from İstanbul, with 40 calls.** İstanbul is followed by Van, Antalya, İzmir Adana and Aydın with 15, 13, 13, 11 and 11 calls respectively. In addition to these, calls have been received from other 36 different provinces. These provinces are Ankara, Tokat, Adıyaman, Afyon, Eskişehir, Gaziantep, Kahramanmaraş, Balıkesir, Mersin, Bilecik, Bursa, Giresun, Kocaeli, Manisa, Muğla, Nevşehir, Sinop, Ağrı, Batman, Burdur, Denizli, Diyarbakır, Düzce, Edirne, Hakkari, Kayseri, Kütahya, Mardin, Ordu, Osmaniye, Samsun, Şanlıurfa, Tekirdağ, Uşak, Yalova and Yozgat, in descending order of the number of calls received.

The distribution of the calls by districts **in the province of İstanbul**, where most calls are received, is as follows in descending order: **Başakşehir, Bahçelievler, Fatih, Gaziosmanpaşa, Ümraniye**, Ataşehir, Beylikdüzü, Büyükçekmece, Güngören, Kağıthane, Üsküdar, Beykoz, Çekmeköy, Kadıköy, Esenyurt, Eyüp, Maltepe, Sancaktepe, Sultanbeyli, Şişli and Zeytinburnu. Distribution of the calls among cities and districts **shows that regardless of the development levels and socio-economic conditions**, domestic violence reports were received from many different cities and districts.

**The total number of calls** received by the domestic violence hotline **since 15 October 2007 is 81,606.**





# DOMESTIC VIOLENCE EMERGENCY HOTLINE NOVEMBER 2021 DATA AND ANALYSIS REPORT

Among these, **there are calls received from many countries**, including Germany, France, Austria, Azerbaijan, Belgium, Netherlands, Australia, USA, Syria, Switzerland, Iran, Tunisia, United Kingdom, Sweden, Romania, Libya, Japan, Ukraine, Georgia, Kenya, Canada, Kazakhstan, Greece, China, United Arab Emirates, Iraq and Cyprus, as well as the calls received from all cities of Turkey. **2 calls are received from Germany in November.**

**Survivors of the cases** that have been reported to the emergency hotline **in November are aged between 3 to 74**. Calls show that the majority of survivors of **domestic violence are women (86,6%)**. Other most frequently cited domestic violence survivors are **children (girls 6,2%, boys 2,4%)**. **Percentage of men reported as survivors of domestic violence is 2,3% and LGBTQ+ individuals with 0,8%**.

Majority of the reported cases are about **physical and psychological abuse (30,06% psychological and 38,73% physical abuse)**. Apart from these, **20,23% of the cases are about social abuse, 4,62% of the cases are about sexual abuse and 6,36% of the cases are about economic abuse**. It's worth to note that, even if it's conceptually easy to categorize the types of violence for analysis purposes, distinction is not always clear in real life. In many cases, although multiple types of violence exist at the same time, a few aspects outweigh the others because of the intensive effects on the survivor and these are expressed by them. **In addition to that, types of violence other than physical may not always be known by the survivor**. Moreover, even though the different types of violence are known, **they may not be considered as an emergency or serious situation to report and seek help**.

Calls received by the emergency hotline show that **women are subjected to abuse by men who are closest to them**. Data shows that women are subjected to abuse at home, where is assumed as the safest place, by spouses, partners or other family members with whom they share living space. **Spouses are the majority of the abusers with a ratio of 50,5%**. This is followed by other family members **with a ratio of 21,6%**. **Fathers, brothers, mothers, sons, daughters and the family as a whole are stated as abusers**.

Moreover, data shows that women are also subjected to violence by persons other than their spouses and first-degree relatives at home. **In addition to this, women are subject to violence from men whom they are not married but in an emotional relationship, or partners whom they want to break-up with**. Women reported in the calls that they experienced violence from **their ex-partners (ex-husband, ex-boyfriend and ex-fiancée) whom they have terminated their relationships**. Other relatives, relatives of spouses and even neighbours are also mentioned among the attackers in the calls received by the emergency hotline.

